INSTALLER / CONTRACTOR ENQUIRIES

Start with the opening.

A model-by-model specification conversation for installers and contractors planning residential and multifamily work.

01 / Assess the door

Measure door thickness and review preparation, handing and latch or mortise requirements. Published door ranges are not a compatibility guarantee.

02 / Confirm the configuration

Axis, Arc, Line and Edge offer TTLock and single-latch versions as options, not defaults. Verify US wooden-door dimensions, handing, backset, thickness, latch preparation and compliance. Review battery requirements and the exact app variant. Core and Classic operate locally over Bluetooth without gateways for local operation; handle models differ.

03 / Request documentation

Ask for model-specific dimensions, installation guidance and unresolved configuration details before ordering. Branded visualizations are not technical drawings. Warranty, support arrangements and commercial terms require separate confirmation.

Submit your enquiry at retesz.com/professionals or contact sales@retesz.com. Your request is stored for review; it is not an order or an agreed commercial arrangement.